

STAR CODES FOR TIER 1 ACCESS

Tier1 Access supports a variety of actions performed via the TUI (Telephone User Interface) using star (*) codes.

Supported Actions

Dialing/Call Waiting/Caller ID

| Access/*xx code | Feature Name |
|------------------------|-------------------------------------|
| *00 + Extension | Send Calls Directly to Voicemail |
| *43 | Call Waiting – Enable |
| *44 | Call Waiting – Disable |
| *62 | Call Park |
| *65 | Enable Caller ID Next Call |
| *66 + parking slot | Call Park Retrieval |
| *67 | Disabled Caller ID Next Call |
| *69 | Last Call Return |
| *70 | Disable User Call Waiting Next Call |
| *98 | Voicemail Management |

Call Forwarding

| Access/*xx code | Feature Name |
|------------------------|-----------------------------|
| *72 | Call Forward All |
| *90 | Call Forward Busy |
| *92 | Call Forward No Answer |
| *94 | Call Forward Out of Service |

Call Screening/Do Not Disturb

| Access/*xx code | Feature Name |
|-----------------|---|
| *58 | Add Custom Caller Block w/ Message |
| *59 | Add Custom Caller Allow |
| *60 | Add Custom Caller Block |
| *63 | Add Custom Call Forward |
| *64 | All Other Callers Block |
| *84 | All Other Callers Allow |
| *77 | Anonymous Caller Block |
| *78 | Do Not Disturb Enable |
| *79 | Do Not Disturb Disable |
| *87 | Disable Anonymous Caller Block |
| *95 | Anonymous Caller Block w/ Message |
| *97 | Disable Anonymous Caller Block w/ Message |

Other Services

| Access/*xx code | Feature Name |
|-----------------|--|
| 0 | Operator Services |
| 211 | Local Services |
| 411 | Information |
| 611 | Customer Service Number 1 (340) 489-0000 |
| 711 | Telecommunications Relay Service |
| 811 | Local Utility Services - "Call Before You Dig" |
| 911 | Emergency Services |